

Billy Fowler

(352) 978-7454 • billysfowler@yahoo.com • www.linkedin.com/in/billysfowler

I.T. PROFESSIONAL

IT Strategy & Design • Team Leadership • Technical IT Consulting • Entrepreneur

An I.T. Professional with 20 years' experience in developing strategies and designs of large complex infrastructure projects and managing the implementation and operation of new technology. Experienced with Direct and indirect management of personnel, managing projects/programs encompassing the administration of multiple operating systems, hardware platforms, private & public cloud offerings and platform migrations. I strive to always continue learning and have attained five degrees, a Masters Certificate, seven IT certifications and sixteen instructor certifications.

- Project Management
- Automation
- Release Management
- Mentor & Coach
- Virtualized Environments
- Backup Handling
- Presenter and Speaker
- Instructor
- System Integrations
- Direct & Indirect Leadership

PROFESSIONAL EXPERIENCE

The Walt Disney Co.

(Nov. 2012- June 2019)

Lake Buena Vista, FL

Sr Platform Engineer

Provide technical analysis, design and strategy for platform operations. Subject Matter Expert for all RISC infrastructure as well as multiple infrastructure support applications. Interact with industry leading technologists. Develop, build and maintain relationships with technology business partners.

- Oversaw all RISC platform infrastructure projects.
- Responsible for creating, improving and developing a private cloud strategy for AIX & IBMi platforms.
- Reduced the cost of support contracts by \$2 million per year for 4 consecutive years.
- Managed outsource partners to drive methods for standardization, automation and virtualization.
- Managed Change, Incident & Problem Management for the RISC platform using ServiceNow.
- Developed and designed automation, monitoring and web interfaces using shell, Perl, JS, HTML & Python.
- Managed, evaluated and optimized hardware and software support contracts.

Fowler-Tech, Inc.

(Sept. 2012- Nov. 2017)

Winter Garden, FL

President & CEO

Owned and operated S-Corporation with a DBA (Addicted2Scuba). As the owner I completed the legal duties to create a corporation, file for S-Corp, DBA and annual reports with the state, set and maintain budget, deprecate assets, maintain separation of personal and corporate finances, adhere to PCI and PII requirements.

- Responsible for training and certifying individuals in open water, technical & cave diving.
- Mentored divers in both technical and cave diving.
- Worked with non-profit organizations in the preservation of underwater & cave environments.
- Lead large and complex underwater cave exploration, cartography & photography projects.

Software Resources Inc. (SRI) (Nov. 2011- Sept. 2012)

Celebration, FL

Sr. Systems Administrator

Provide technical analysis of infrastructure operations for client (**Walt Disney Parks & Resorts**). Duties include analyzing operating system and application changes, Change, Incident & Problem Management, infrastructure and system vulnerabilities. Develop and design automation using Bourne, Korn and Perl scripting.

- Managed outsource partners to drive methods for standardization and automation.
- Managed Change, Incident & Problem Management.

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Infinite Computer Solutions (ICS) (May 2007 – Oct. 2011)

Temple Terrace, FL

Sr. Unix Engineer

Provide Unix and Application Administration services for client (**Verizon**). Duties include setup, installation and maintenance of Unix servers; Supported OS Platforms **Solaris 2.8 – 2.10** and **Red Hat RHEL3 - 5**. Install and support WebLogic, WebSphere, Broadsoft & Calendar Server. Develop and design automation using Bourne, Korn and Perl scripting.

ComSys

(Jan. 2005 – May 2007)

Lake Buena Vista, FL

Sr. Unix Engineer

Provided Unix Administration services for client (**Walt Disney World**), which include setup, installation and maintenance of Unix servers; Supported OS Platforms are **Solaris 2.7 – 2.10**, **HP-UX 11.X**, and **AIX**

TECHNOLOGIES

ServiceNow (Incident, Change, Configuration Item, Reporting, Project Management), ITIL Foundations, Big Fix (Tivoli TEM) Reporting, Business Objects, AIX, Solaris, Linux (RHEL & CentOS) Shell Scripting, Perl, Python, HTML, MS Office, OneNote, Teams, Project, SQL, Slack, Advanced Network Connectivity

CERTIFICATIONS

Amazon	AWS Cloud Practitioner
Microsoft	Azure Fundamentals
Sun Microsystems	Systems Administrator, Network Administrator & Security Administrator
CompTIA	A+, Network+
SDI TDI ERDI	16 different SCUBA Instructor Certifications

EDUCATION

MBA & Graduate Certificate in Entrepreneurship, University of Central Florida, 2016 - 2019

BAS in Organizational Management, Lake Sumter State College, 2013 - 2015

AA Lake Sumter CC, 2006 - 2009

AS in Network Technology Delgado CC, 1999 - 2001

AS in Marine Technology College of Oceaneering, 1995 - 1996

PROFESSIONAL DEVELOPMENT

PMI Certified Associate in Project Management course

Google Cloud Platform Fundamentals | Microsoft Azure Fundamentals | AWS Cloud Practitioner Essentials
Transition to Disney Leadership | ITIL Foundation | Kepner-Tregoe Resolve | Agile

Red Hat Linux System Administration | Networking and Security | Deployment and Systems Management

Solaris System Administration I & II | TCP/IP Network | Volume Manager | Fault Analysis | Security |

15K Server Administration | Shell Programming