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| DEDRIANNA SIRACUSA609-630-3323 | 3DSiracusa@gmail.com |  |
|  PROFESSIONAL SUMMARY | * Healthcare professional with 10+ years in experience in managed care and behavioral health care settings.
* Strong experience in case management: intake/assessment, care planning, discharge plans, referrals and follow up.
* Clear understanding of Medicare and Medicaid Guidelines.
* Proficient in Microsoft Office Suite.
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|  |  SKILLS & ABILITIES  | * Leadership
* Community Outreach
* Health Services
* Critical thinking
* Motivational Interviewing
* Screening
* Coordinator
* Crisis Intervention
* Targeted Case Management
* Treatment Planning
 | * Salesforce
* MS Office Suite
* Analytical
* HIPAA
* Exceptional communication
* Collaboration
* Relationship building
* Client advocate
* HEDIS
* Confidentiality and compliance
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EXPERIENCE **CLINICAL ASSESSMENT COORDINATOR | ADVANCED RECOVERY SYSTEMS**

 2018-Present | Winter Park, FL.

* Coordinating with onsite Director of Admissions, the Utilization team and logistics when medical or psychiatric acuity is present.
* Reviewing assessments to confirm they are accurate and assigned to the correct level of care (Detox IP, IHP, IOP, OP, or Sober Living.)
* Verification of individual insurance benefits and initiating single case agreements when deemed necessary.
* Ensuring 100% compliance with all applicable confidentiality standards, policies, procedures, and laws.

**FIELD HEALTH SERVICES EDUCATOR | OPTUM/UNITED HEALTH GROUP**

07/2015-0/22018 | Telecommute

* Worked in a multi-disciplinary health care team to assess, plan and implement care strategies that are individualized by patient and aligned with HEDIS measures.
* Communicated with all stakeholders the required health-related information to ensure quality coordinated care and services are provided expeditiously to all members.
* Identified and initiated referrals for social service programs; including financial, psychosocial, community and state supportive service
* Conducted evaluations and diagnostic studies to assess the quality of and performance to health education programs.
* Created operational plans and policies necessary to achieve health education objectives.
* Preceptor to new staff members while meeting monthly metrics.
* Onboarded and trained new hired staff members.

**FORENSIC CASE MANAGER | LIFESTREAM BEHAVIORAL CENTER**

2014-2015 | Tavares, FL.

* Functioned as a patient advocate and support person to individuals diagnosed with severe and persistent mental illness.
* Ensured open and clear communication with individuals enrolled into the Lake County Jail Diversion program.
* Promoted self-sufficiency, empowerment, and recovery to allow residents to live as independently as possible.
* Conducted comprehensive assessments of each residents’ strengths, needs, abilities, and preferences.
* Counseled clients utilizing strength-based case management in addition to motivational interviewing skills.
* Facilitated Crisis Intervention Trainings with Lake County Sheriff’s department.

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**CLASSIFICATION OFFICER/SOCIAL WORKER II | NJ DEPARTMENT OF CORRECTIONS**

2005-2013 | Trenton, NJ.

* Interviewed inmates to assess, identify, and assign the offender to attend treatment centers and program services..
* Responded to inmate requests, correspondence and telephone inquiries.
* Collected and compiled statistical data to prepare inter/intra office reports.
* Maintained all documentation relevant to offenders sentencing, incarceration, and pending release.
* Ensured proper custody status using Objective Classification process.
* Ensured open communication with all law enforcement agencies.
* Completed the intake, planning, and referral process of all offenders.
* Provided the addicted inmate with the proper tools necessary to successfully reintegrate into society.
* Performed file audits to ensure accuracy of an inmate’s file.
* Promoted remaining crime and substance free upon release.
* Recognized with Teamwork/Partnership Award and NJ Best Award.

EDUCATION Trident International University | Master of Science in Health Administration | In progress

Georgian Court University | BA in Sociology | Lakewood, NJ.